20070703.1631

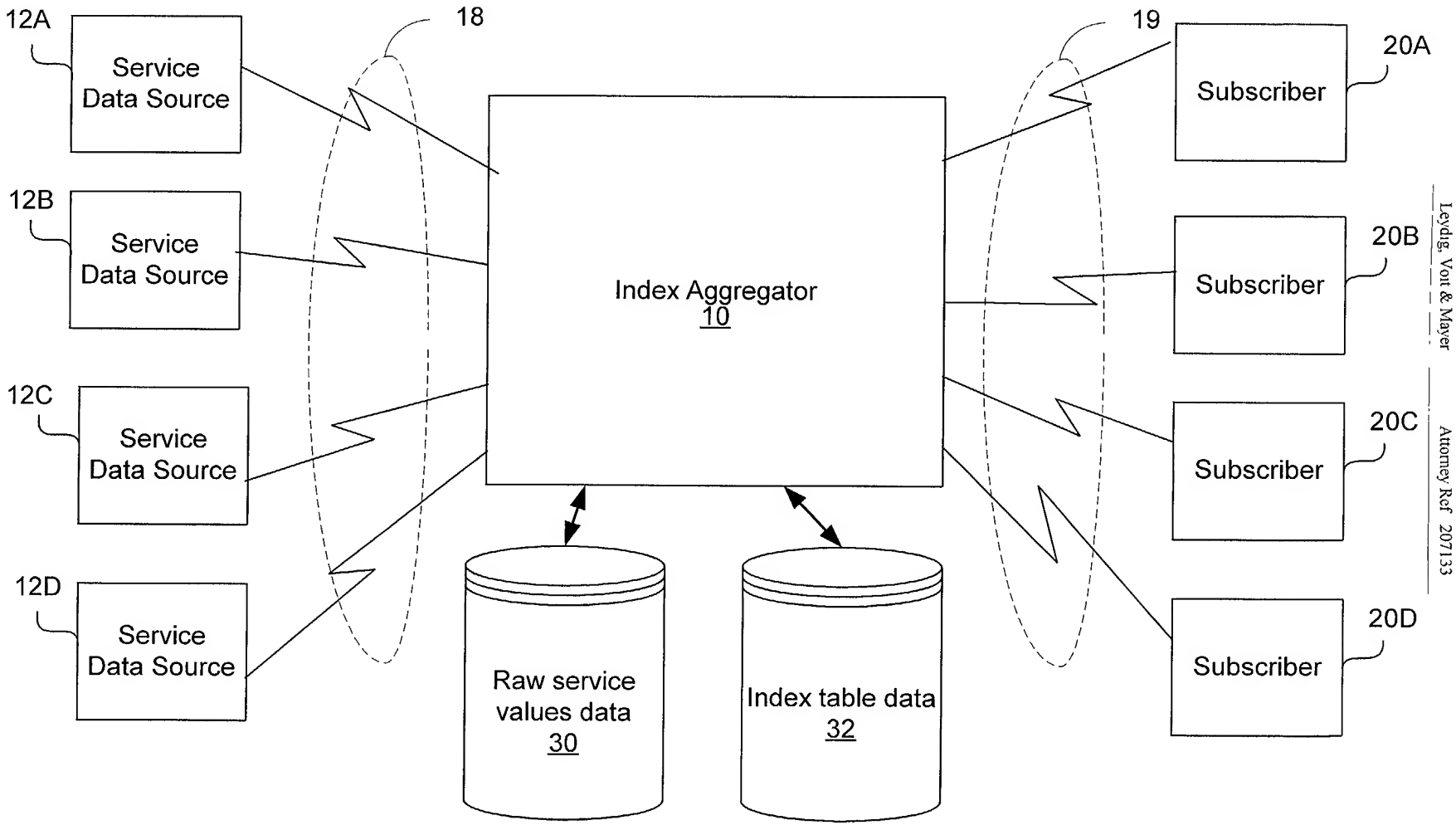

FIG. 1

Inventor: Ronald L. DeLegge Sheet 1 of 6
Title A SYSTEM AND METHOD FOR MEASURING QUALITY OF SERVICE
****
Mark Joy
Leydig, Voit & Mayer
(312) 616-5600
Attorney Ref 207133

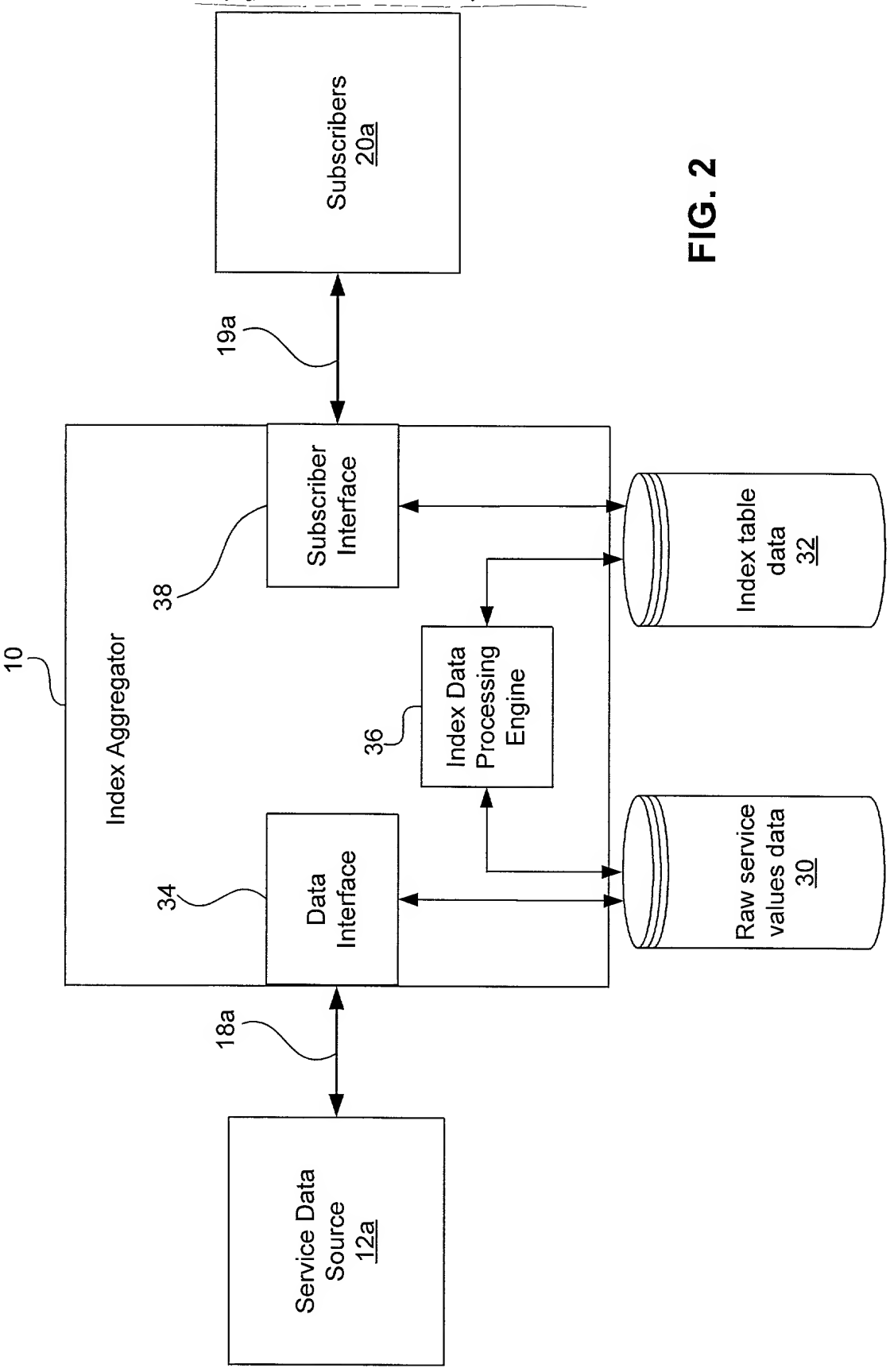
Subscribers
20a
19a
Subscriber Interface
38
Index table data
32
10
Index Aggregator
Index Data Processing Engine
36
Raw service values data
30
34
Data Interface
18a
Service Data Source
12a

FIG. 2

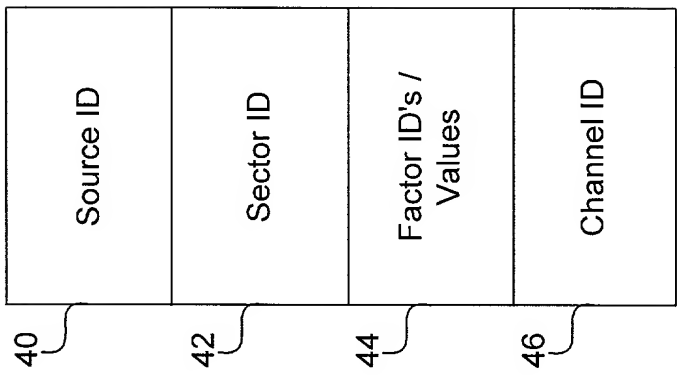

FIG. 3

20070'S69T5007

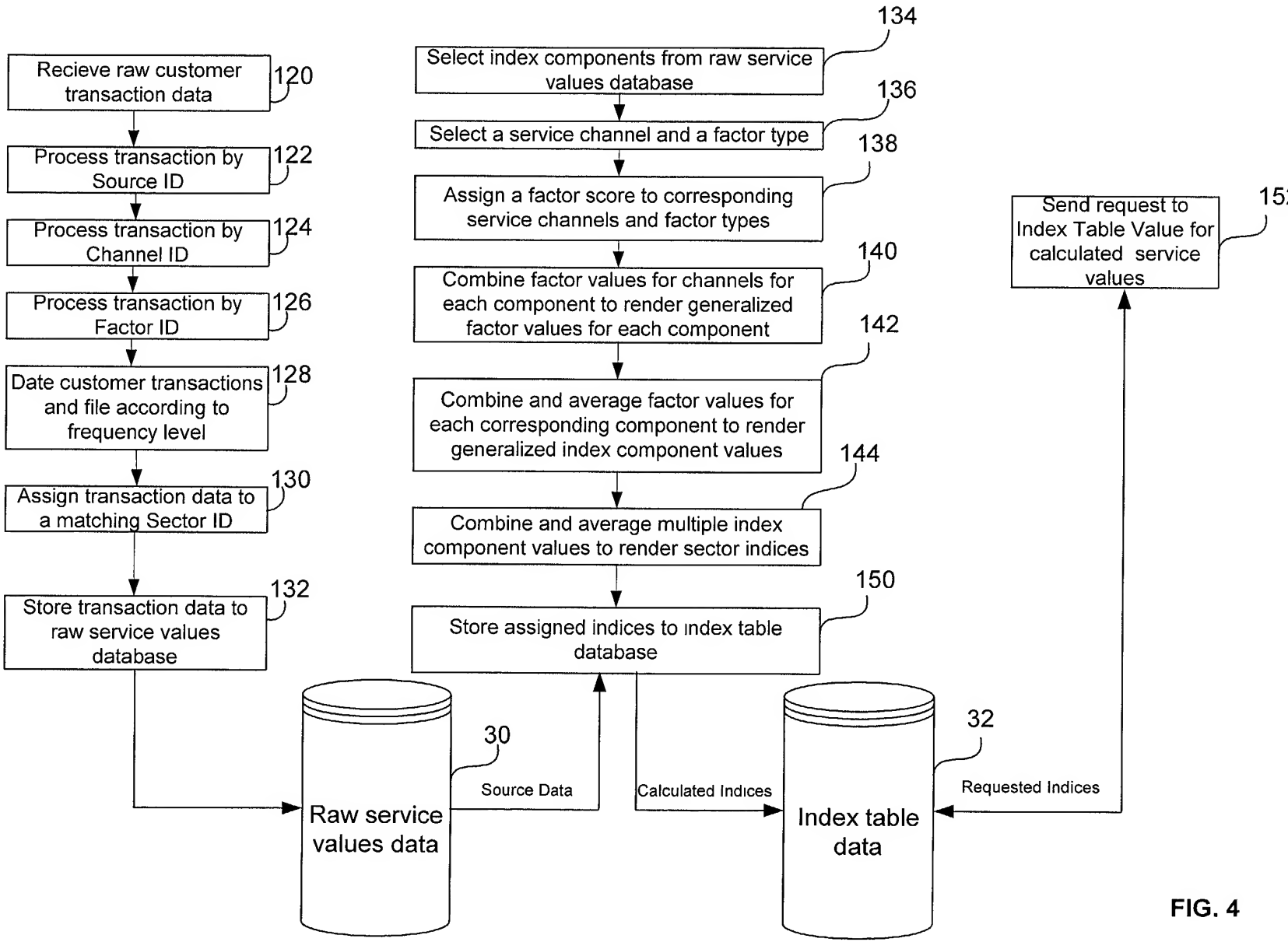

FIG. 4

Inventor Ronald L. DeLegge Sheet 4 of 6
Title A SYSTEM AND METHOD FOR MEASURING QUALITY OF SERVICE .
****
Mark Joy (312) 616-5600
Leydig, Voit & Mayer Attorney Ref 207133

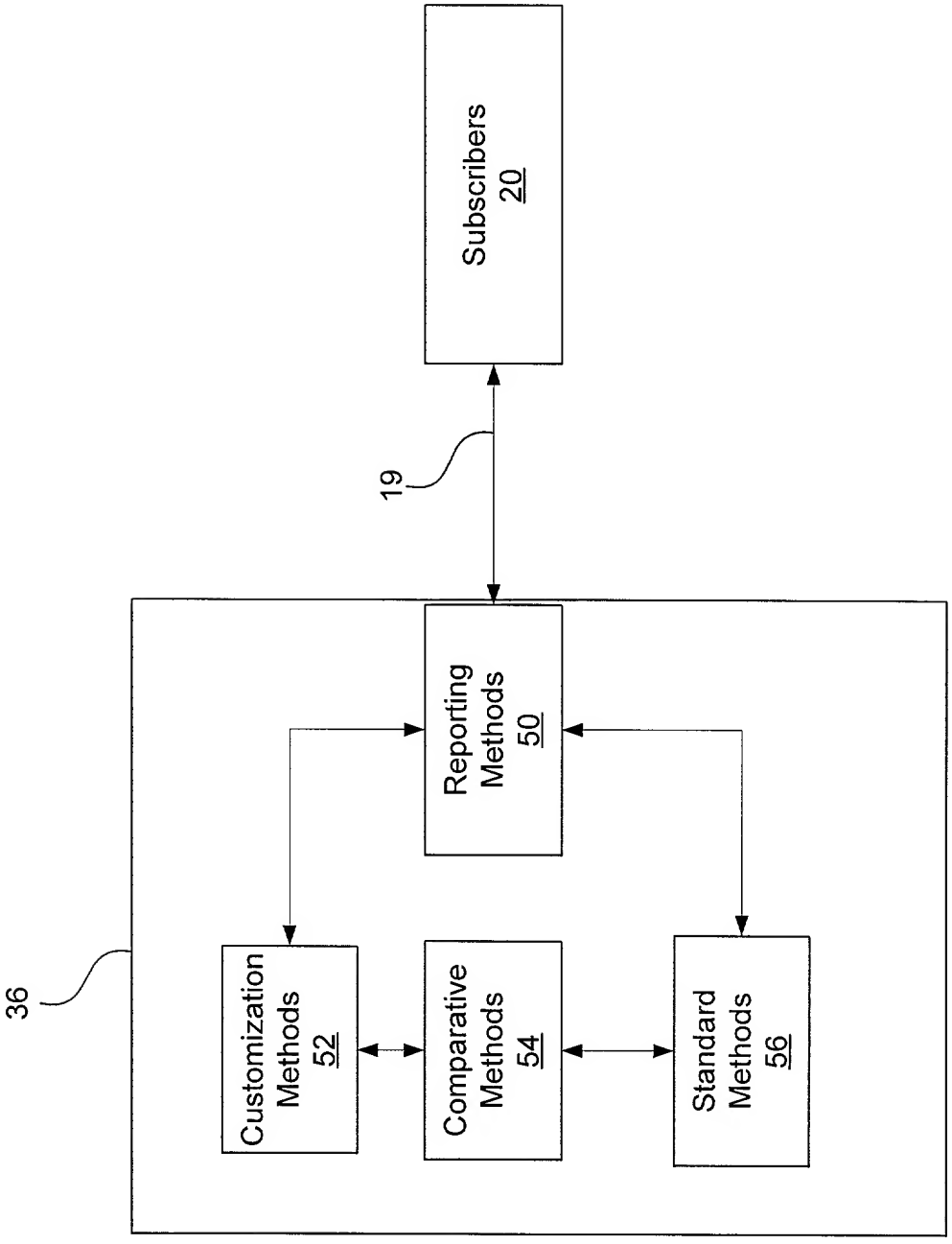
Subscribers
20
19
Reporting
Methods
50
36
Customization
Methods
52
Comparative
Methods
54
Standard
Methods
56

FIG. 5

20070905 SEQ 5007

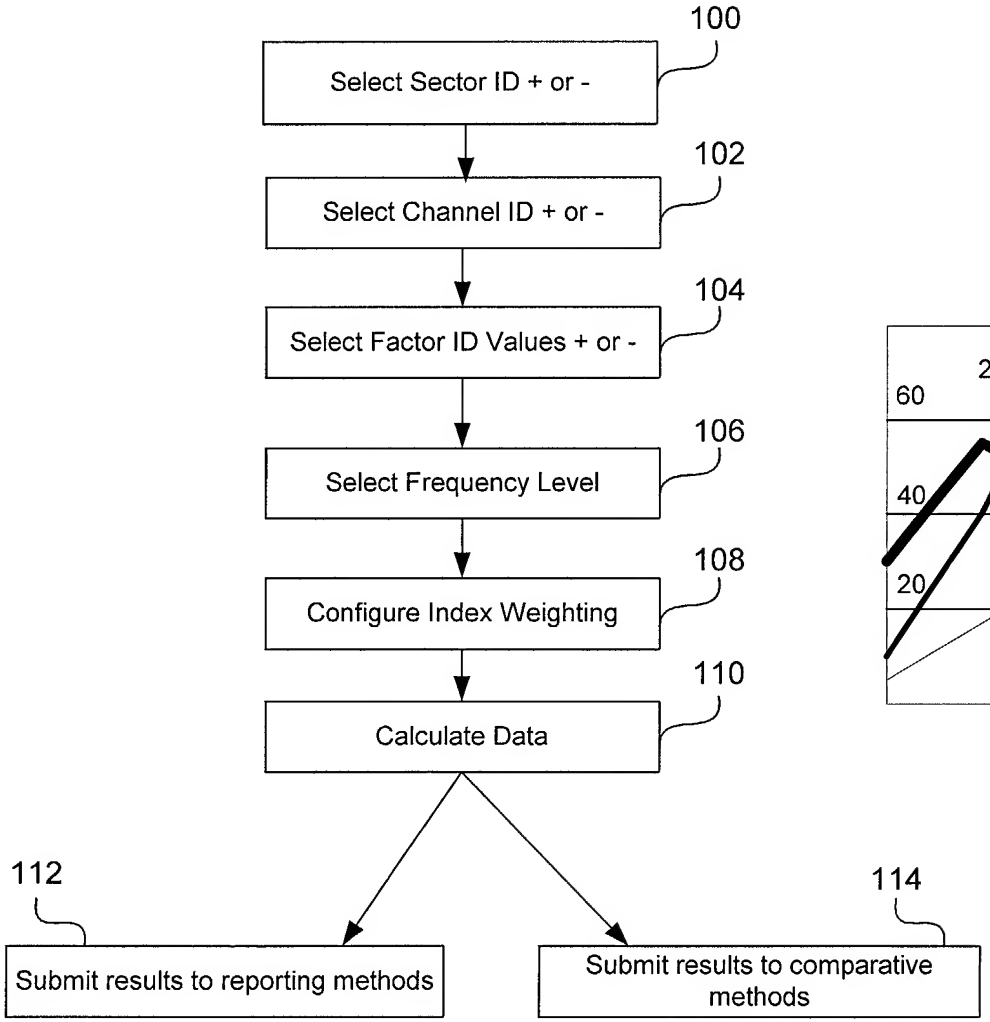

FIG. 6

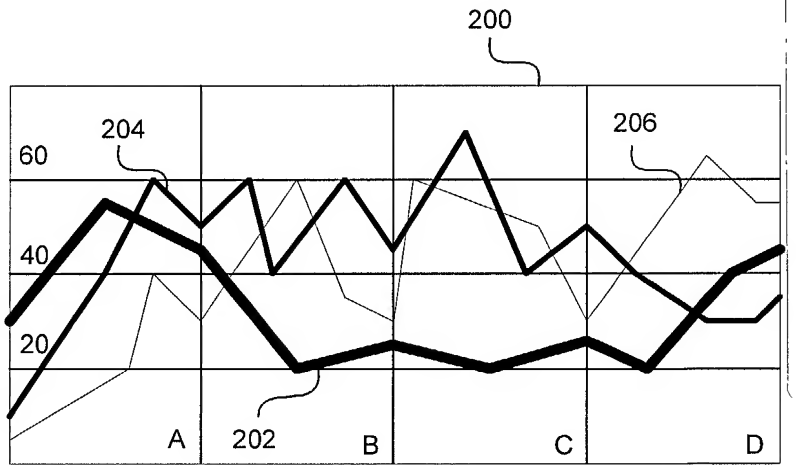

FIG. 7

Inventor: Ronald L. DeLegge Sheet 6 of 6
Title: A SYSTEM AND METHOD FOR MEASURING QUALITY OF SERVICE
****
Mark Joy
Leydig, Voit & Mayer (312) 616-5600
Attorney Ref: 207133